

# Are You Connected?

## HELP AT THE PRESS OF A BUTTON.

Since 1987, St. Joseph's Health Care London's ConnectCare program has been keeping people in our community connected and safe 24 hours a day, seven days a week.

## ENSURE YOU ARE CONNECTED TO THE BEST CARE.

When you press the ConnectCare button, you are connected with help the moment you need it.



How can I get  **ConnectCare**  
*Simply call*

ConnectCare Parkwood Institute

ConnectCare is Affiliated with Philips Lifeline.

T. 519-685-4550

Toll Free: 1-888-298-6116

F. 519-685-6845

[www.connectcare.ca](http://www.connectcare.ca)



## Immediate assistance at the push of a button

- Continue living in the comfort of your own home
- Get prompt caring assistance - 24 hours a day, 365 days a year
- Increase peace of mind for you and your family.



ConnectCare is a non-profit outreach service of St. Joseph's Health Care London, located at Parkwood Institute.



**ConnectCare**

SINCE 1987



**AutoAlert**  
can call for help even when you can't



## Help at the press of a button

The ConnectCare unit comes in two parts:

- ③ The communicator, which plugs into the telephone jack and electrical outlet
- ③ The waterproof personal help button, which goes around the client's wrist or neck

In the event of a fall or other emergency, all you need to do is press the personal help button to connect instantly with our response centre.

A trained, caring ConnectCare representative will assess the situation and send a relative, friend, neighbour, or ambulance to help.

*97% of subscribers surveyed say ConnectCare's products are reliable*



## Get started today!

### 1 - Choose a service



#### Option 1: ConnectCare

Our standard service includes your choice of a pendant or wrist-style Help Button. When help is needed, simply push the button at any time.

Or choose...

#### Option 2: ConnectCare with AutoAlert\*

**NEW!**

In addition to letting you push the button for help at any time, our enhanced service includes a pendant-style button that automatically places a call for help if a fall is detected and you can't push your button.

AutoAlert does not detect 100% of falls. If able you should always press your button when you need help.

## AutoAlert: extra peace of mind

*95% of subscribers surveyed say ConnectCare provides peace of mind*

ConnectCare customers can keep connected, even when they're physically unable to press the button.

The ConnectCare AutoAlert Help Button is a direct line to emergency assistance. Small, discreet, and easy to use, the AutoAlert button contains a series of sensors designed to detect falls and automatically call for help.

It's comfortable, lightweight, and 100% waterproof so it can be worn anywhere, even in the shower.

And they never have to worry about changing batteries. As soon as a low battery signal is detected, a brand new AutoAlert button will be delivered right to their door.

